



BANKING SOLUTIONS FOR BUSINESSES



BANKING OFFERING FOR BUSINESSES

We will work closely with you to understand your needs and to provide you tailored services and ensure the required quality in execution.

We offer:

- Direct Debit
- National and international wire transfers
- Retailers contracts : POS terminal and online payment collection
- Payment services (credit cards)
- Cheques
- Client Support

NATIONAL (EUR) AND INTERNATIONAL WIRE TRANSFERS

1. VIA TELETRANSMISSION

Wires via ebics (low cost solution for multiple transactions)

- List sent by fax or email to your account manager for execution by CMB's back office
- Execution by CMB back-offices
- Fast and easy

2. VIA STANDING LIST

Standing list of recurrent payments:

- For salaries or recurring billings
- List sent by fax or email to your account manager for execution by CMB's back office

3. VIA E-BANKING

Fund transfers available via: Sepa (EUR) ; SWIFT ; or internally at CMB, from a CMB account to another

Allows to create and store standing orders: past orders only need to be updated with the amount and value date

Allows to create standing orders: to set amount and date for regular payments

PAYMENT SERVICES

VISA

		
PHONE AND EMAIL SUPPORT FOR ALL ISSUES THE CLIENT MAY ENCOUNTER WITH HIS/HER CREDIT CARD	✓	✓
HELP DESK IN CASE OF FRAUD AVAILABLE ON DEMAND	✓	✓
3D SECURE PAYMENTS	✓	✓
CONTACTLESS PAYMENTS	✓	✓

AMERICAN EXPRESS

FRANCE

- Subscription to all American Express card categories available;
- Non-Standard authorizations and related Credit Risk are managed by CMB through the emission of a Bank Guarantee;

ICC

- Subscription to the following card categories available:
 - Green
 - Centurion
 - Business
- Credit Risk is managed by American Express ICC

RETAILER CONTRACTS

- Phone and email support for payment incidents
- Training and operational set-up on site provided by CMB
- Contract customizable (security levels on internet transactions for example) upon customer request
- Services’ support and technical training available

CHEQUES

CHEQUEBOOKS

Available in different formats:

- 25 cheques
- 50 cheques
- 50 cheques with stub

CASHIER'S CHEQUES

- available in all main currencies

CHEQUES REMITTANCE

- Drawn in France or in Monaco

FOREIGN CHEQUES REMITTANCE

- Subject to final payment (credited 12 days after cheque remittance date)
- Cash after credit (available once the drawn bank has paid CMB)

CLIENT SUPPORT

HELP-DESK FOR:

- E-banking via our ultra-secured CMB Online platform
- mobile banking
- nomad access to S2i (for B2B)
- payment services
- first connection assistance (directly at customer's facilities if in Monaco or at CMB's main office)

Client Support is available Monday to Friday, from 8:30 am to 5:30 pm:

- By phone at (+377) 93 15 51 15
- By e-mail to ClientSupport@cmb.mc